Arantico Service Pro

Improve your customer satisfaction with job scheduling and real time field service management software

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What is different about Arantico Service Pro?

For **service companies** with mobile staff who struggle with scheduling and order management, Arantico Service Pro manages all your job and order processes through easy to use online software and smartphone app.

Who is Arantico software for?

- Facility Management companies (security, maintenance, cleaning, catering)
- Mechanical & Electrical Contractors (equipment installation and maintenance)
- Managed Services (security, maintenance, cleaning, catering)
- Security Service Providers (guarding, patrol and response services)
- Operations Managers, Service Managers, Facility Managers
- Companies who want to deliver quality service to their customers
- Service companies who want to demonstrate best practices to clients
- Organizations who want to go bey ond "fixing" to clear visibility for clients
- Organizations who want to upgrade from manual paper-based or home-built spreadsheet systems

Arantico Service Pro helps you:

- Handle job scheduling, without calls to engineers
- Provide real time visibility of job status
- Track parts used and parts required
- Capture precise info with photographs and notes
- Improve customer satisfaction with signatures
- Improve response times
- Track and view service history of customer assets
- Notify parts required to the back office
- Manage pre-planned maintenance visits
- Schedule callouts and one-off jobs in real time
- Meet customer reporting needs
- Complete jobs on device without internet access
- Integrate invoice system for complete sales process

Reduce Costs   **Increase Efficiency**

Increase Customer Satisfaction

Increased Profit

Request a free demo

www.arantico.com

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What does Arantico Service Pro do?

Arantico Service Pro is a job scheduling and field service software application for mobile workforce management. In the office the dispatching software manages the scheduling of planned works such as scheduled maintenance and manages in real time callouts and one-off jobs.

Field based workers receive the jobs on their smartphone or tablet and are guided through a workflow management sequence to capture all the information required while they are on-site. The app caters for collection of timesheet information, completion of checklists, asset management, photo and signature capture and details of parts used or required in the completion of the work.

> " The Arantico system has transformed the way we manage our service operations. All service data is contained within the system and is readily available to back-office staff, service engineers and clients. The real-time view of jobs being carried out allows for efficient management of engineers which would otherwise be extremely difficult. The integrated nature of the system means we ensure clients receive quotations for additional works in a timely manner and we have full visibility of the status of all quotes. Best of all our clients have this information at their fingertips as well"
>
> *Peter Lynskey, MD,* **Burlington Engineering**

About Arantico

Arantico is a leading software development company, specialising in field based mobile solutions delivered using cost effective software as a service (SaaS) model, providing both off the shelf and bespoke solutions to our customers.

Continuous changes in mobile communication technologies demands new levels of functionality and quality that we provide to our field-based service clients across different industry types and services (e.g.refrigeration, air-conditioning, heating systems, food retail equipment, property management). AranticoService Pro is also used for service and maintenance in the security and fire safety sector, oil delivey businesses, waste management providers and managed service companies.

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20%	50%	15%
Reduction in service delivery costs	**Reduction in service engineer's admin time**	**Increase In first time fix rate**

To find out more and get started with Arantico Service Pro, contact us at:

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